

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
NOVEMBER 2022**

Madison County Road Department

Reporting Dates 11/01/22 through 11/29/22

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
38140	11/01/22 14:09:00	11/02/22 15:01:00	11/02/22	Limb Pickup Closed	Brown, Shirley Irving, Frank	Southwood Dr 125 Southwood Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	limb pickup				
38142	11/02/22 08:25:00	11/03/22 15:42:00	11/03/22	Limb Pickup Closed	Brown, Shirley King, Brittney	Lake Vista Ct Lake Vista Ct		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38143	11/02/22 10:33:00	11/03/22 15:27:00	11/03/22	Limb Pickup Closed	Brown, Shirley Smith, Annie	Caroline Blvd 248 Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
38145	11/04/22 13:42:00	11/07/22 15:48:00	11/05/22	Limb Pickup Closed	Brown, Shirley Guastella	Belle Pointe Cir 233 Belle Pointe Cir	District 4	Medium Priority
	Dur (hrs/days)	72	3	Need limb pickup				
38147	11/04/22 14:07:00	11/07/22 15:48:00	11/05/22	Limb Pickup Closed	Brown, Shirley Aleatraice	Cedar Green Dr 117 Cedar Green Dr	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limb pickup				
38148	11/04/22 14:20:00	11/08/22 15:53:00	11/05/22	Limb Pickup Closed	Brown, Shirley James	Compress St 116 Compress St	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limb pickup				
38149	11/07/22 07:53:00	11/08/22 15:54:00	11/08/22	Limb Pickup Closed	Brown, Shirley Susan	Lake Ridge Cir Lake Ridge Cir	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
38150	11/03/22 08:07:00	11/08/22 07:07:00	11/04/22	Limb Pickup Closed	Brown, Shirley Parks, Emily	Farmers Row Farmers Row	Gluckstadt	
	Dur (hrs/days)	120	5	Good morning, Helen, I hope that all is well with you . Ms. Parks is requesting for a pickup Limbs at				
38151	11/07/22 08:39:00	11/08/22 15:56:00	11/08/22	Trash Related Closed	Brown, Shirley Ealy	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	24	1	Need chair pick up				
38154	11/07/22 16:00:00	11/08/22 15:55:00	11/08/22	Limb Pickup Closed	Brown, Shirley Carter	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
38155 A	11/08/22 06:46:00	11/08/22 15:54:00	11/09/22 0	Limb Pickup Closed Limbs pick up on Norris St	Brown, Shirley Spicer	Norris St Norris St	District 4	Medium Priority
38156 A	11/08/22 06:47:00	11/08/22 15:53:00	11/09/22 0	Trash Related Closed Need chair, and old streen door pick up	Brown, Shirley Unknown	Renfroe Rd Renfroe Rd	District 5	Medium Priority
38157 A	11/08/22 06:51:00	11/08/22 15:53:00	11/09/22 0	Limb Pickup Closed Large pile limbs pick up	Brown, Shirley Unknown	Harris Rd Harris Rd	District 4	Medium Priority
38158 A	11/08/22 07:05:00	11/08/22 15:55:00	11/09/22 0	Trash Related Closed Furniture pick up on this street	Brown, Shirley Gooden	Center St Center St	District 3	Medium Priority
38159 A	11/08/22 07:50:00	11/09/22 15:20:00	11/09/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Giany	Plantation Dr Plantation Dr	District 3	Medium Priority
38161 A	11/08/22 09:25:00	11/09/22 15:20:00	11/09/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Brandon	Serotina Rd Serotina Rd	District 3	Medium Priority
38162 A	11/08/22 11:34:00	11/09/22 15:22:00	11/09/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Vian	Providence Dr Providence Dr	District 3	Medium Priority
38163 A	11/08/22 11:35:00	11/09/22 15:22:00	11/09/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Robinson	Chartres Dr Chartres Dr	District 3	Medium Priority
38164 A	11/08/22 14:18:00	11/09/22 15:21:00	11/09/22 1	Trash Related Closed Need 2 palets, and a rug pick up	Brown, Shirley Hamlin-April, Lonnie	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
38165 A	11/08/22 14:37:00	11/09/22 15:22:00	11/09/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Alexander, Ralph	West Elbridge Way W Elbridge Way	District 4	Medium Priority

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Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
38166 A	11/08/22 15:47:00	11/09/22 15:19:00	11/09/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Jones, Kenya	Sagefield Sq Sagefield Sq	District 4	Medium Priority
38167 A	11/09/22 08:26:00	11/10/22 14:58:00	11/10/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Freeman, David	Harvey Cir Harvey Cir	District 1	Medium Priority
38169 A	11/10/22 06:47:00	11/10/22 14:59:00	11/11/22 0	Limb Pickup Closed Limbs pick up on Twin Lakes Cir	Brown, Shirley Williams, Perry	Twin Lakes Dr Twin Lakes Cir	District 1	Medium Priority
38170 A	11/10/22 07:05:00	11/10/22 14:58:00	11/11/22 0	Limb Pickup Closed Limb pickup	Brown, Shirley Caller	Stone Creek Drive Stone Creek Drive		Medium Priority
38172 A	11/10/22 11:40:00	11/15/22 15:54:00	11/11/22 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Denise	Belle Pointe Ln Belle Pointe Ln	District 4	Medium Priority
38178 A	11/10/22 15:58:00	11/15/22 15:49:00	11/11/22 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Coon, Tracy	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
38179 A	11/14/22 06:50:00	11/16/22 15:23:00	11/15/22 2	Trash Related Closed Need old furniture, and white plastic garbage container pick up	Brown, Shirley Morris, Lawrence	Pecan St Pecan St	District 4	Medium Priority
38180 A	11/14/22 07:18:00	11/15/22 15:50:00	11/15/22 1	Limb Pickup Closed Limbs poick up	Brown, Shirley Unknown	Harvey Crossing Harvey Crossing	District 1	Medium Priority
38181 A	11/14/22 07:30:00	11/15/22 15:54:00	11/15/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Bradshaw, Lynn	Covey Run Covey Run	District 4	Medium Priority
38182 A	11/14/22 07:33:00	11/15/22 15:48:00	11/15/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Jones, Kena	Sagefield Sq Sagefield Sq	District 4	Medium Priority

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Reporting Dates 11/01/22 through 11/29/22

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Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
38183 A	11/14/22 07:38:00	11/15/22 15:55:00	11/15/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Nick	Coachmans Rd Coachmans Rd	District 2	Medium Priority
38184 A	11/14/22 08:05:00	11/16/22 15:23:00	11/15/22 2	Trash Related Closed Need old furniture pick up	Brown, Shirley White, Leodis	Compress St Compress St	District 4	Medium Priority
38188 A	11/14/22 10:26:00	11/16/22 15:22:00	11/15/22 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Dew, Annie	Owens Street Owens St	District 3	Medium Priority
38189 A	11/14/22 11:11:00	11/16/22 15:21:00	11/15/22 2	Limb Pickup Closed Limb pickup	Brown, Shirley Lypsy	Johnson Hill Rd 112 Johnson Hill Rd	District 5	Medium Priority
38190 A	11/14/22 11:14:00	11/16/22 15:39:00	11/15/22 2	Trash Related Closed Mattress and box spring pickup	Brown, Shirley Franklin	Rocky Hill Rd 817 Rocky Hill Rd	District 5	Medium Priority
38191 A	11/14/22 13:35:00	11/16/22 15:22:00	11/15/22 2	Limb Pickup Closed Limbs pick up at this address, but the limbs are on Greystone Ln	Brown, Shirley Campbell, David	Greystone Dr Greystone Dr	District 3	Medium Priority
38193 A	11/14/22 15:26:00	11/28/22 09:04:00	11/15/22 14	Limb Pickup Closed Limbs pick up	Brown, Shirley Johnson, Brenda	Pembroke Cir Pembroke Cir	District 3	Medium Priority
38195 A	11/15/22 14:01:00	11/16/22 15:21:00	11/16/22 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Thorton, Robert	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
38199 A	11/16/22 15:00:00	11/28/22 09:12:00	11/17/22 12	Limb Pickup Closed Limb pickup	Brown, Shirley Caller	Church St 529 Church St	District 2	Medium Priority
38200 A	11/16/22 15:50:00	11/18/22 10:08:00	11/17/22 2	Limb Pickup Closed Limbs pick up at the corner of this road	Brown, Shirley Mack	Dover Ln Dover Ln	District 3	Medium Priority

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Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
38201 A	11/16/22 15:53:00	11/18/22 10:07:00	11/17/22	Limb Pickup Closed	Brown, Shirley Perry	Lake Ridge Dr 122 Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
38202 A	11/17/22 12:51:00	11/28/22 09:13:00	11/18/22	Limb Pickup Closed	Brown, Shirley Brown, Mick	Burne Run Burne Run	District 4	Medium Priority
	Dur (hrs/days)	264	11	Limbs pick up				
38203 A	11/17/22 15:53:00	11/28/22 09:13:00	11/18/22	Limb Pickup Closed	Brown, Shirley Anderson	Planters Point Dr 833 Planters Pointe Dr	District 1	Medium Priority
	Dur (hrs/days)	264	11	Limb pickup				
38204 A	11/17/22 15:54:00	11/28/22 09:09:00	11/18/22	Limb Pickup Closed	Brown, Shirley Bouldin, Alice	Old Jackson Rd 158B Old Jackson Rd	District 4	Medium Priority
	Dur (hrs/days)	264	11	Limb pickup				
38205 A	11/18/22 13:25:00	11/28/22 09:10:00	11/19/22	Limb Pickup Closed	Brown, Shirley Bryant	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
	Dur (hrs/days)	240	10	Limbs pick up				
38206 A	11/21/22 07:18:00	11/28/22 09:11:00	11/22/22	Limb Pickup Closed	Brown, Shirley Spencer	Wingtip Way Wingtip Way		Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
38207 A	11/21/22 09:11:00	11/28/22 09:08:00	11/22/22	Limb Pickup Closed	Brown, Shirley Barlow, Trisha	Covey Run Covey Run	District 4	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
38208 A	11/21/22 11:00:00	11/28/22 09:04:00	11/22/22	Limb Pickup Closed	Brown, Shirley Burgess, Chris	Pembroke Cir Pembroke Circle	District 3	Medium Priority
	Dur (hrs/days)	168	7	Needs limb pickup				
38209 A	11/21/22 13:33:00	11/28/22 09:00:00	11/22/22	Gravel Closed	Brown, Shirley Haralson	Simpson Dr Simpson Dr	District 4	Medium Priority
	Dur (hrs/days)	168	7	Need gravel on entrance to driveway				
38210 A	11/21/22 15:41:00	11/28/22 09:03:00	11/22/22	Limb Pickup Closed	Brown, Shirley Ousley, Pearline	Sugar Hill St Sugar Hill Street	District 5	Medium Priority
	Dur (hrs/days)	168	7	She has debris to be removed.				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
38211	11/22/22	11/28/22	11/23/22	Trash Related	Brown, Shirley	Magnolia St	District 3	Medium Priority
A	07:13:00	09:07:00		Closed	Josh	Magnolia St		
	Dur (hrs/days)	144	6	Need old furniture pick up				
38212	11/22/22	11/28/22	11/23/22	Limb Pickup	Brown, Shirley	St Charles St	District 4	Medium Priority
A	07:14:00	09:06:00		Closed	Unknown	St Charles St		
	Dur (hrs/days)	144	6	Limbs pick up				
38213	11/22/22	11/28/22	11/23/22	Limb Pickup	Brown, Shirley	Persimmon Pl	District 4	Medium Priority
A	09:31:00	09:02:00		Closed	Scott	Persimmon Pl		
	Dur (hrs/days)	144	6	Limbs pick up				
38214	11/22/22	11/28/22	11/23/22	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 3	Medium Priority
A	09:33:00	09:02:00		Closed	Unknown	Cherry Hill Dr		
	Dur (hrs/days)	144	6	Limbs pick up				
38215	11/22/22	11/28/22	11/23/22	Limb Pickup	Brown, Shirley	McRae Pointe	Gluckstadt	Medium Priority
A	14:30:00	09:01:00		Closed	Main, Stacy	McRae Pointe		
	Dur (hrs/days)	144	6	Hello Helen,				
38217	11/23/22	11/28/22	11/24/22	Gravel	Brown, Shirley	Smith Carr Rd	District 4	Medium Priority
A	07:22:00	09:00:00		Closed	Unknown	Smith Carr Rd		
	Dur (hrs/days)	120	5	Culvert under road is sinken in, needs gravel				

56 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Reporting Dates 11/01/22 through 11/29/22

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
38141	11/02/22	11/28/22	11/03/22	Limb Pickup	Brown, Shirley	Arrington Dr	Gluckstadt	Medium Priority
F	07:17:00	12:32:00		Closed	Delavalentina, Angela	Arrington Drive		
	Dur (hrs/days)	624	26	Please pick up limbs at the following address, she had a request last week also. This is another request at the same location.				

1 Closed - Requests Closed after the Target Date

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Closed - Requests Closed after the Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		57							